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**Objective:**

Seeking a position with a company that will allow me the opportunity to expand my knowledge and experience in the area of SQL Server and the chance to become a project manager.

**Education:**

MCPs in the following area: SQL Server administration, SQL Server database design and implementing SQL Server, Windows 2008 Server, Windows 2008 Active Directory Services, Windows networking administration, MS Access 2010, MS Word, MS Excel, A+ certification, QuarkXPress 4.0, Windows 2008/2008 R2 Server. Extensive knowledge in SSRS, SSIS, SSAS.  
  
Bachelor of Science (BS) American University, Washington DC

**Experience:**

**KBM Conversion Specialist Level 2**

**Some Company, City, CA. (11/13 – 9/15) << Learning new fields of technology and working with SQL Admin. Teaching other clients about SQL Admin duties**

* Conduct KBM conversion/upgrade process on client’s production and test environments
* Analyze and identify complex problems within the software and/or a customer’s data and/or the knowledge base.
* Work in collaboration others to determine the appropriate course of action to be taken based on the analysis performed and all possible solutions
* Identify problem areas and work with others to develop short term action plans and provide input to resolve major customer problems
* Exercise independent judgment to determine the appropriate course of action (fixes/solutions) to be taken based on the analysis performed and all possible solutions
* Construct SQL scripts to map custom clinical data into KBM standard/custom templates
* Perform function/workflow gap analysis
* Aid clients in SQL **capacity planning** for performance resolutions
* Provide support to client for performance issues using SQL profiler and database tuning advisor for indexes
* Assist in **backup and restore procedures** for optimum redundancy
* Help in providing advice for **redundant data safety measures (database mirroring, log shipping)**
* Help clients with **SQL security and permissions issues**
* **Assist junior performance team with relevant SQL Server related issues**

**SQL Production DBA**

**Some Company, City, CA. (8/12 – 7/13) << getting into pure SQL SBA Role**

* Assisted in managing EDI Softshare application and SQL Server.
* Provided the company with a **backup and restore plan** to safeguard the vital data.
* Updated the **server security** by managing access to the Server and set up **maintenance plans** to provide alerts and notifications of SQL Server internals.
* **Set up baseline workloads using the SQL profiler and database tuning advisor (DTA)** which resulted in providing the missing and superfluous indexing on tables.
* Redesigned and placed the physical files including the temp database on their own drives.
* Reassessed database **capacity growth patterns**, and set up accounts for the SQL Server to avoiding using the SA account.
* Provided the company with high availability solution such as database mirroring to provide redundancy, **designing RAID architecture for protection of data** and discussion of **Always On** feature of **SQL 2012 on a cluster.**
* Set up **SSRS reporting platform** for the company’s report and data access for the end users.
* Responsible for the 3rd party warehouse management system (Savant) and its related problems from various departments such as receiving, production, inventory, and distribution.

**SQL 2005/2008/2012 DBA**

**Some Company, City, CA. (7/10 – 7/12) << getting into pure SQL SBA Role**

* Provided recommendations to the senior management team regarding the architectural design, configuration, security, performance and high availability solutions for the **thirty plus SQL Servers.**
* Used native and third party tools such **SQL Profiler and DBCC scripts to analyze performance issues**, Database Tuning Advisor for baseline synthesis, performance monitor for resource evaluation, and gathered information about the SQL environment using **Database Management Views (DMV).**
* Documented backup and restore procedures for **disaster recovery scenarios.** Moreover, utilized scripts to automate jobs for index optimization, setting up SSRS Server for report distribution, enabling database mail for alert notification and providing maintenance plans for database maintenance.
* Setting up and testing high availability solutions such as database mirroring, replication, always on availability groups (SQL 2012) and log shipping were a part of duties to advise on.
* **Creation of virtual machines**, installation of operating system and installation and configuration of SQL Servers 2008 R2.
* **Used DDL scripts to audit Servers for security and monitor user interaction.**
* Aided developers with troubleshooting performance issues and helping end users with daily problems using a TopDesk ticketing system.
* Resolved printers, **logins issues** using **Active Directory**, application issues, **hardware and software analysis**, network connectivity problems and participated in customer feedback to improve standard tasks.
* Responsible for setting up and **configuring SharePoint 2010 collaboration** prong for documentation and management sites.
* **Excellent communication skills with upper management, vendors and end users.**

**SQL 2005/2008 DBA / EDI Admin**

**Some Company, City, CA. (8/07 – 7/09) << incorporating not only SQL DBA duties, but learning other responsibilities**

* Tasks involved, installation of SQL 2005, **upgrading from SQL 2000 to SQL 2005**, **backup and restores procedures,** migrating databases, testing **replication**, performance **monitoring** to resolve bottlenecks, resolving **security** issues at the enterprise level and locally, analyzing data via T-SQL queries, log shipping, utilizing DMV’s for analyses, initiating the SQL **profiler** to monitor and measure queries, **index optimizing**, and monitoring SQL Servers to increase performance.
* Testing, configuring and implementing database mirroring for high-availability solutions.
* Aiding other DBA in installing, testing and **deploying SSRS for reporting**.
* Additionally, expectations were to resolve hardware issues, installation of OS’s, updating batches, aiding users with desktop problems, and resolving network printing problems.
* Worked closely with the network administrator and senior developer in resolving issues related to **capacity planning** and procedures enhancing overall performance.
* As an EDI administrator, responsibilities required hands - on daily exporting and importing of purchase orders (850), advanced shipment notifications (856), invoices (810) and acknowledgement (855) from Gentran Server to Great Plains application.
* Worked closely with Vsync administrators in setting up vendors, **resolving communications**, and mapping data to **Great Plains.**

**Data Analyst**

**Some Company, City, CA. (1/07 – 4/07) << incorporating not only SQL DBA duties, but learning other responsibilities**

* Primary responsibility to relieve some overall duties of my immediate manager in the SEM (Search Engine Management) department. This involved creating, formatting, monitoring and analyzing daily reports from various Internet sites that the upper management required using SQL analyzer and **SQL DTS tools** to **import and export data from SQL Servers to an Excel medium.**
* Other duties involved coordinating with various departments for troubleshooting, writing simple queries to manipulate data and managing overall SEM accounts.  
    
  **SQL DBA (Contract)   
  Some Company, City, CA. (7/06 - 9/06) << can work on a contract rather than full time to get experience**
* Provided advice on researching, building, configuring, testing and **deploying a two-node cluster** that is available 24x7. This involved collaborating with a team of Developers, Programmers and other DBAs to bring the project to production.
* **Cluster** involved installation, administration and configuration of SQL 2000, **installation** and configuration of Internet Information Services (IIS 6.0) for accessing the web, and designing and implementing file shares and configuring a print Server on a cluster.
* Responsibilities on the cluster involved designing **databases**, implementing **security**, documenting **database backup** procedures, testing disaster and recovery scenarios, and monitoring the databases for solving bottlenecks utilizing external utilities.
* Strong points include excellent written and verbal skills, ability to work independently **with little supervision, project goal orientated, strong desire to learn, able to manage multitasking and can work comfortably with other colleagues.**  
    
   **(Self-Employed)  
  RPA Computer Services, Long beach, CA. (5/03 – 4/04) << when life give you lemons, make lemonade**
* Designed, installed, and configured for small businesses and homes fundamental networks for sharing resources, upgrading security issues, installing routers and hubs and troubleshooting connection problems.
* Additionally, created small databases using Microsoft Access for small businesses and homes.
* Taught clients how to troubleshoot, configure and manage their small computer environments.  
    
  **Data Cleansing Management, Data Analyst << 2nd job: notice not much about SQL Admin  
  Some Company, City, CA. (3/03 12/03)**
* Interacted with the Data Cleansing Management team in the migration of data from the ManMan application (DB2) to the SAP environment.
* Specific duties involved examining the data for migration, designing the Excel medium for distributing the data to Data Stewards for finalization using Excel cleansing and updating the data to a **SQL Server depository**. Other responsibilities involved communicating and coordinating the efforts of other departments in aiding the cleansing process.   
    
  **Network Administrator, Windows 2000 Server Domain << Learning other technologies aside from SQL Admin**
* As a **Network Administrator** for the above companies, responsible for installing, configuring and managing the **Windows Server domain** environment.
* Other responsibilities included designing the topology for a local area network (LAN), administrating user/group accounts, analyzing network local and domain security, improving and monitoring network performance, configuring active directory, assigning quotas, installing software patches, drivers, and upgrades, establishing standard operating procedures and **documenting backup and recovery disaster plans**.
* In addition, troubleshooting connectivity issues, monitoring resource usage, designing a network printer environment and daily operations of providing help to client/customer support.